



DEPARTMENT OF INFORMATION & COMMUNICATIONS TECHNOLOGY
OFFICE OF THE SECRETARY

CIRCULAR No. 03

TO: ALL PUBLIC BODY
DATE: 15TH APRIL, 2024
SUBJECT: WHOLE OF GOVERNMENT DIGITAL BASELINE ASSESSMENT SURVEY 2024.

As part of the Digital Government Act 2022 implementation, the Department of ICT is now conducting the **Whole of Government Digital Government Baseline Assessment Survey 2024**, which is scheduled to be conducted in April. This survey aims to assess and identify the current digital landscape of the entire government, including both national and sub-national levels.

As you may be aware, the Department of Information and Communications Technology (DICT) has recognized the need for baseline data on Digital Government to inform decision-making processes. In an ever-evolving global landscape, ICT plays a pivotal role as an enabler for service delivery. To effectively adopt ICT in Papua New Guinea, it is imperative that we understand our current standing in terms of digital infrastructure, connectivity, cyber security, and e-Government readiness.

The survey aligns with the objectives outlined in the Marape-Rosso government's Medium Term Development Plan IV 2023 – 2027, particularly SPA 8.1 on the Integration of Government Systems and SPA 6.3 on Cyber Security Infrastructure Development Program and Cyber Security Systems Capability.

DICT will collaborate closely with Digital Transformation Officers (DTOs) in government departments/agencies to address current ICT challenges and

work towards realizing the potential of Digital Transformation across the government.

The survey will consist of two phases: Phase 1 will be an online survey, while Phase 2 will involve in-person surveys conducted nationwide. It will assess various aspects including digital infrastructure, connectivity, digital standards and policy, digital services and cloud systems, application development and innovation, data governance, cyber security, and capacity building.

The survey dates are as follows:

- 15th April to 26th April, 2024: Online Survey
- 29th April to 10th May, 2024 (tentative): In-person Survey (National level)
- July to October, 2024 (tentative): In-person Survey (Sub-national level)

The outcome of the survey will enable DICT to identify the digital maturity levels of each public body and anticipate the relevant support needed. The survey report will be communicated back to the respective public bodies, along with assessment reports and recommendations based on their mandates, initiatives, and responses.

We kindly request your assistance in assigning DTOs or relevant officers responsible for ICT function in your department/agencies to participate in both the online questionnaires and the in-person survey. The survey will be available on our website: www.ict.gov.pg as well as on social media pages.

Attached are the survey questionnaires for your examination. Thank you for your time and consideration. We look forward to your participation in this important initiative.

Sincerely



STEVEN MATAINAHO
Secretary